

Using Ad-Aware to remove Spyware & Hijackers from Your Computer

STEP 1 – INITIATE PROGRAM

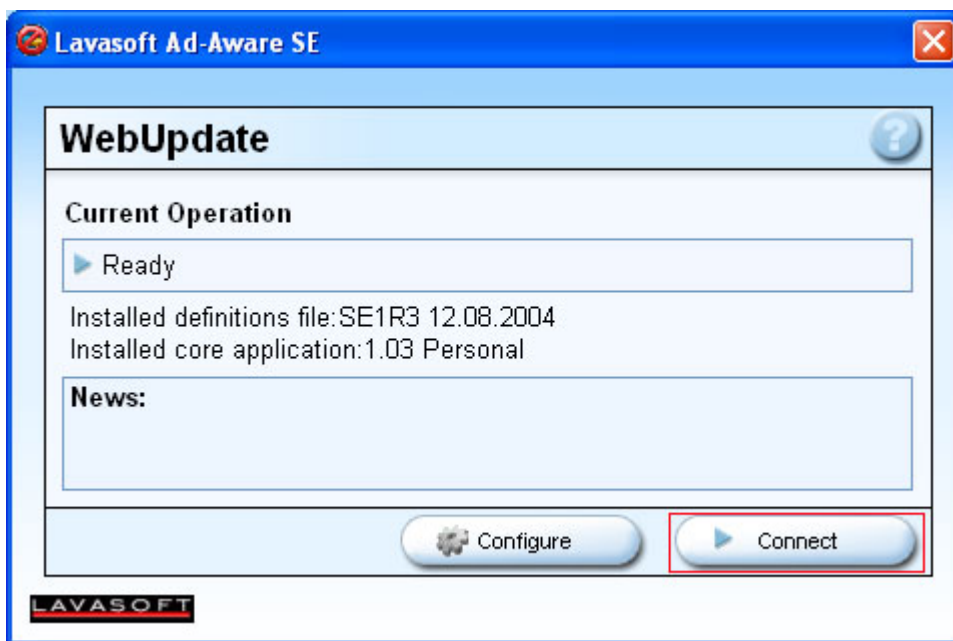
Click on the Ad-aware icon on your desktop, or in the programs list from the Start menu. Able often names this icon “IMPORTANT!!! Update and Run me to Remove Spyware”.

If you have not run Ad-aware in awhile, you may see a box on your screen that warns you that your definitions file is out of date. If this is the case, click on the “OK” button to update your definitions file.

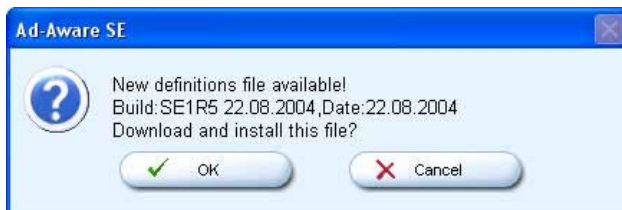
Note: If your definitions file is recent,, you will not see the warning. If you do not see the warning, go to STEP 3 “UPDATING BEFORE A SCAN”.

STEP 2 - UPDATING THE DEFINITIONS FILE

This is the screen that you will see if you elect to update the definitions file.



Click on “Connect” to continue. (You MUST be connected to the Internet during this step.)



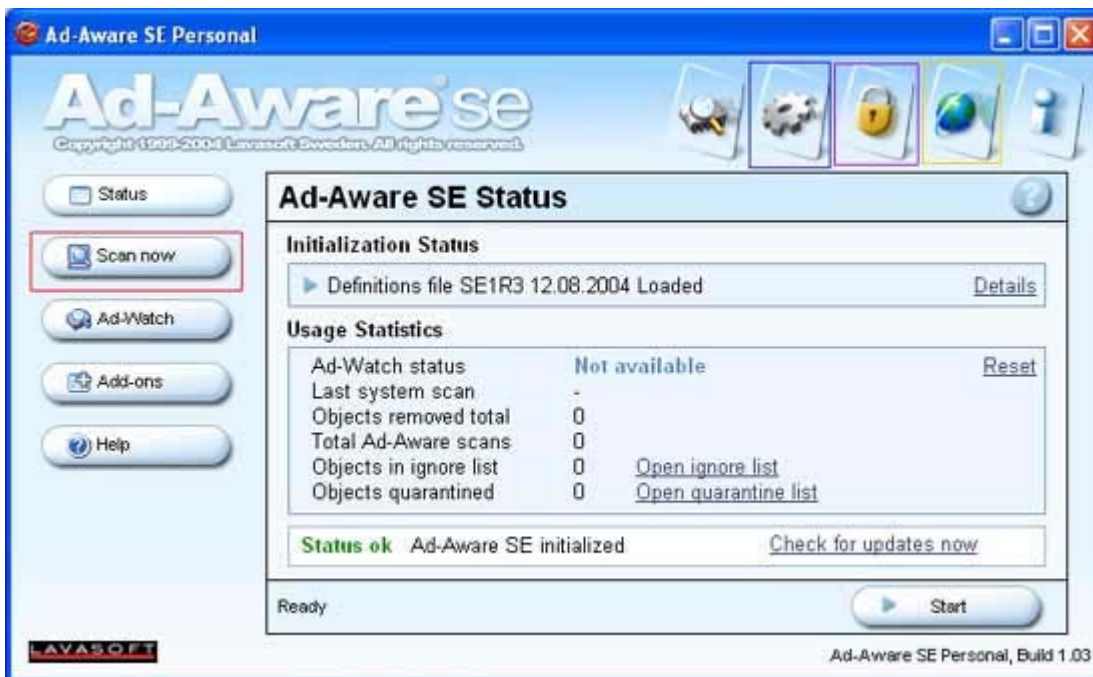
Click on “OK” to continue and you will see the following screen:



Click on “**Finish**” when the “Webupdate complete” box says 100% and go to STEP 3 – PERFORMING A SCAN.

STEP 3 - UPDATING BEFORE A SCAN

This is the main startup screen for Ad-Aware SE, and is the screen that you will normally see when running Ad-aware assuming you run it on a regular basis. The first step you should do is update Ad-Aware SE so it is using the latest Spyware/Hijacker definitions. You should perform this step EVERY time you run Ad-aware. This will enable the software to recognize as much of these types of programs that it can. You should click on the WebUpdate button at the top of the screen (highlighted in yellow), to start the update process.



If no new definitions are available, you will see the following message:



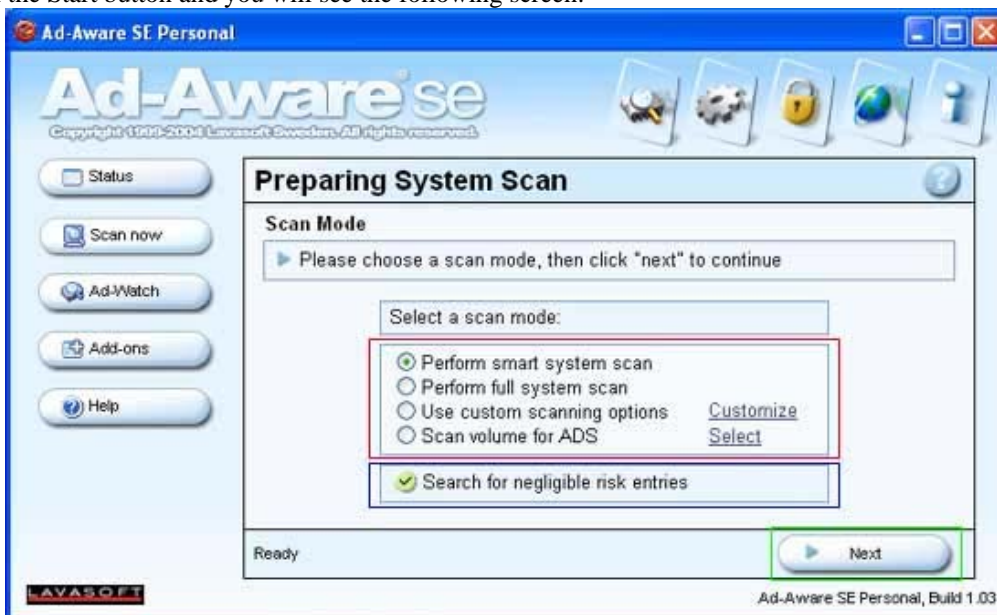
Click on “OK” to continue.

If an updated definition file is available, go to STEP 1 – UPDATING THE DEFINITION FILE.

STEP 4 - PERFORMING A SCAN

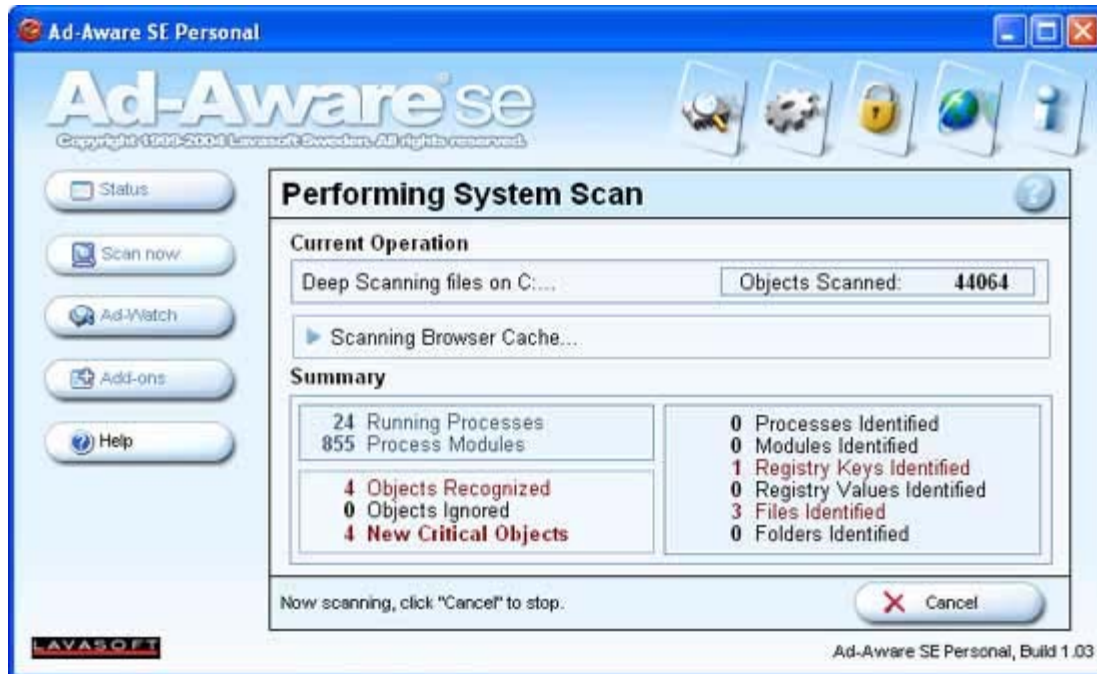


Click on the Start button and you will see the following screen:

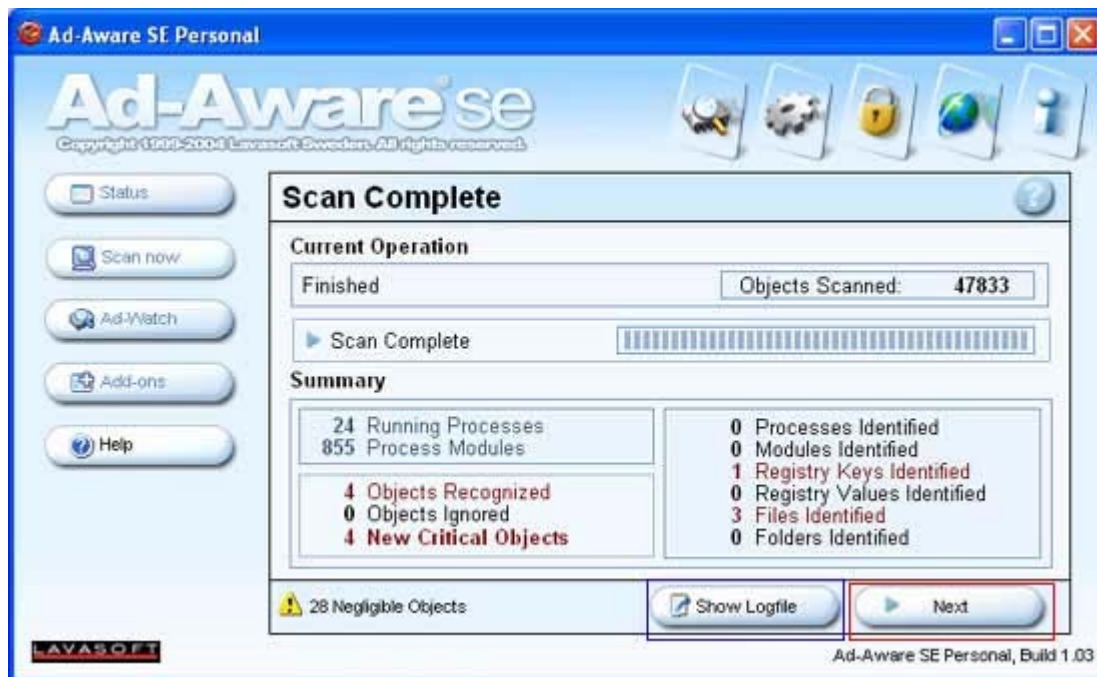


Make sure you change the scan mode, designated by the red box in the figure above, to “**Perform full system scan**”. Then uncheck the **Search for negligible risk entries**.

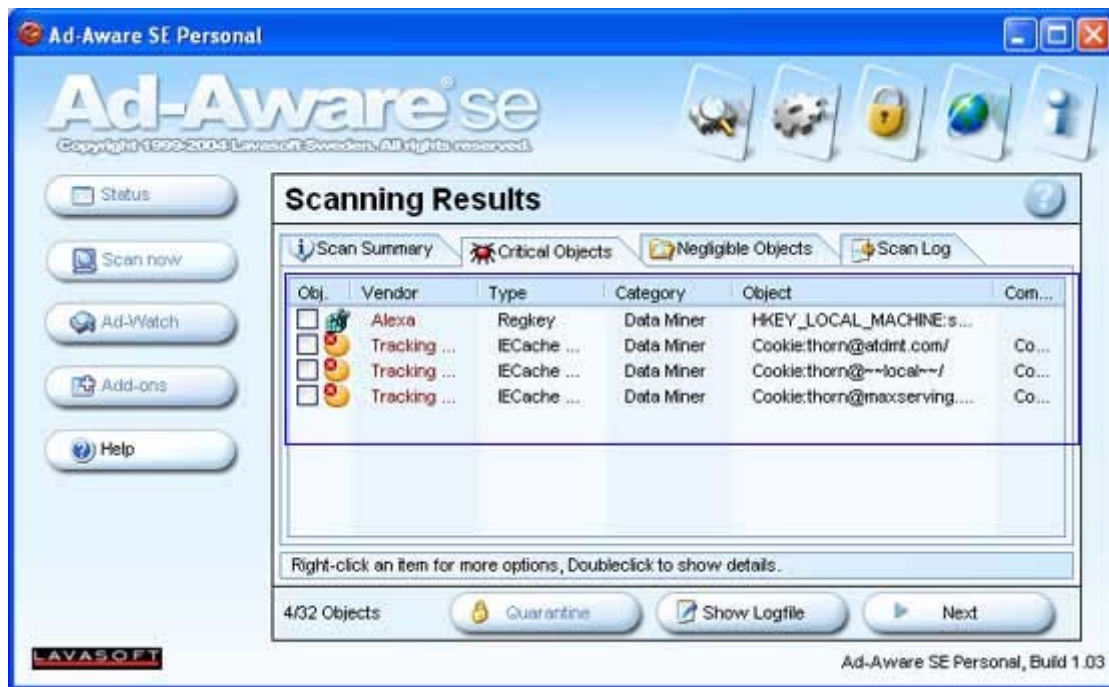
Click the “**Next**” button to have Ad-Aware start scanning your system for Spyware and Hijackers. This could take a while, so you may want to do something else and come back and check on it occasionally. The screen will look similar to below while the scan is being performed.



Ad-Aware will scan various portions of your computer's configuration, file system, and memory for traces of known malware. As it finds infections, it will update the status of the scan with the amount of items it has found and what it is currently scanning. When it is finished scanning you will see a screen similar to below.



Click the “**Next**” button designated by the red box above. You will then be shown a screen that shows all the objects found that are flagged as Spyware or Hijackers as shown below.



Either right click on the screen and choose the **Select All Objects** option or individually put a checkmark in each objects checkbox, and click the “Next” button.



Ad-Aware SE will show you a confirmation box as to whether or not you would like to remove the objects you have just selected.



Click on the “OK” button, and Ad-Aware SE will move all the selected items into the quarantine.

When it is done putting all the checked items into quarantine, you will be shown the Startup/Status Screen.



Click on the "X" in the upper right hand corner of the screen to exit Ad-aware.